





सत्यमेव जयते

प्रधान मंत्री  
Prime Minister  
MESSAGE

It is reassuring to learn about the fourth Sushasan Saptah (Good Governance Week) being observed from December 19-25, 2024. Greetings and best wishes to everyone passionate about delivering good governance.

What is most heartening to note is that 'Prashasan Gaon Ki Ore' campaign continues to be a key element of Good Governance Week. 'Prashasan Gaon Ki Ore' is not merely a slogan, but a transformational effort aimed at bringing effective governance closer to rural people. This is the true essence of grassroots democracy, where development reaches the people.

Good governance holds the key to the nation's progress. A vital aspect is to provide a transparent, efficient and accountable administration that works for the overall welfare and betterment of people.

Good governance however, cannot remain confined to governmental efforts but thrives on whole-hearted participation of people, making them an integral part of governance. With a citizen-centric approach, 'Citizen First' continues to be our guiding principle, as we further simplify the processes and procedures of governance.

It is our firm belief that technology is an effective tool to bring government and citizens closer. The Digital India movement has brought about a transformational shift in making the nation a digitally empowered society and a knowledge economy.

As the nation continues its journey towards building *Viksit Bharat*, may an even larger number of people get connected with governance processes in the coming years.

May the fourth Sushasan Saptah further the cause of good governance at each level of governance. May the Good Governance Week 2024 celebrations be a resounding success.



(Narendra Modi)

New Delhi

अग्रहायण 21, शक संवत् 1946

12 December, 2024



অসম চৰকাৰ



**GOVERNMENT OF ASSAM  
OFFICE OF THE DISTRICT COMMISSIONER  
KAMRUP METROPOLITAN DISTRICT, GUWAHATI  
(PFC E DISTRICT BRANCH)**

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No. ADM 40/118/2024/ADM/KMM

dt 18/12/24

To,

1. The Circle Officer  
Guwahati / Dispur / Chandrapur / Sonapur / Azara Revenue Circle
2. The Block Development Officer  
Chandrapur, Dimoria & Rani Development Block

Sub : Regarding Implementation of Prashasan Gaon Ki Ore 2024.

Sir,


With reference to the subject cited above, it is hereby informed that the "Prashasan Gaon ki Ore" campaign is being organized as a part of the Good Governance Week 2024, from 19<sup>th</sup> - 24<sup>th</sup> December, 2024, In this regards, you are requested to organize special camps/events at every Circle Office/ Block etc. for effective grievance redressal and improving service delivery as per the schedule enclosed.

Matter may be treated as IMPORTANT.

Enclosed :

As stated above

Yours faithfully,


  
District Commissioner  
Kamrup Metropolitan District  
Guwahati

Memo No. ADM 40/118/2024/ADM/KMM

dt 18/12/24

Copy to :-

1. The CEO, Kamrup Metropolitan Zilla Parishad, Guwahati.
2. Office file.

  
District Commissioner  
Kamrup Metropolitan District  
Guwahati

**SCHEDULE FOR "PRASHASAN GAON KI ORE" CAMPAIGN BEING ORGANIZED  
AS A PART OF THE GOOD GOVERNANCE WEEK 2024  
FROM 19<sup>TH</sup> - 24<sup>TH</sup> DECEMBER, 2024**

**Roles and Responsibilities :**

1. All Circle Officer/BDO's are requested to make necessary arrangement for the Special Camps
2. The Block Dev. Officer/Circle Officers/other department officers will resolve public grievances in the Special Camps and submit report to the undersigned daily
3. All other department head are requested to depute officers/officials to the Circle Office as per schedule above. They are to ensure disposal off all pending cases on CPGRAMS portal within Grievance Redressal days.
4. Block Dev. Officers/Circle Officers/all Department officers shall ensure wide publicity of the schedule well in advance to create public awareness, enabling citizens to raise their issues in a timely manner
5. Department shall maintain proper video, pictorial and hardcopy of records and submit daily report to this office, facilitating the undersigned to upload data on the portal
6. Departments shall also share the success stories and best practices from the campaign

Sl. No.	Special Camp Venues	Officer in charge of the Special Camp	Date of receipt and disposal of public grievances
1	Office of the Circle Officer, Guwahati Revenue Circle	Circle Officer Guwahati	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
2	Office of the Circle Officer, Dispur Revenue Circle	Circle Officer Dispur	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
3	Office of the Circle Officer, Chandrapur Revenue Circle	Circle Officer Chandrapur	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
4	Office of the Circle Officer, Sonapur Revenue Circle	Circle Officer Sonapur	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
5	Office of the Circle Officer, Azara Revenue Circle	Circle Officer, Azara	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
6	Office of the Block Development Officer, Chandrapur Development Block	Block Development Officer, Chandrapur	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
7	Office of the Block Development Officer, Dimoria Development Block	Block Development Officer, Dimoria	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards
8	Office of the Block Development Officer, Rani Development Block	Block Development Officer, Rani	19 <sup>th</sup> - 24 <sup>th</sup> December, 2024 from 10:00 AM onwards

  
 District Commissioner  
 Kamrup Metropolitan District  
 Guwahati